



**PUBLIC UTILITIES COMMISSION  
APPROVED RATES FOR TELECOMMUNICATION  
SERVICES**



The rates stated below for telecommunication services were issued by Orders of the Commission after public hearings in accordance with Part VIII of the PUC Act of 1999. The process starts when an operator applies to the Commission for a review of rates currently in place.

The Commission is mandated to hold a public hearing, where the operator is afforded the opportunity to articulate and justify its application for rate review. Other stakeholders are given an opportunity to respond.

The Commission after careful review of all submissions, will then issue an Order either approving the review or declining the review. The Commission in making its decisions is required to take into consideration the financial implications and impact which its decision will have on the operator and its consumers.

**LANDLINE SERVICES:**

**(1) LAND LINE METERED RATES PER MINUTE:**

**After the first minute tariffs are billed per second:**

	<b>PEAK \$</b>	<b>OFF PEAK (\$)</b>	<b>REMARKS</b>
Intra-Exchange	0.80	0.40	<b>ORDER 2/2017</b>
Inter-Exchange – Zone A	3.30	2.20	
Inter-Exchange – Zone B	4.40	3.30	
Inter-Exchange – Zone C	5.50	4.40	
Inter-Exchange – Zone D	7.00	5.00	<b>ORDER 1/2002</b>
Landline to Cellular	12.00		<b>ORDER 3/2010</b>

- *Intra Exchange are calls made within the same area code, i.e. a 220 number calling a 220 number.*
- *Inter-Exchange refers to call made between two different area code, i.e., a 231 number calling a 220 number.*

**(2) INSTALLATION CHARGES – ORDER 2/2017**

RESIDENTIAL:           \$2,000  
BUSINESS:               \$4,000

**(3) MONTHLY RENTAL DIAL TONE ACCESS CHARGE – ORDER 2/2017**

<b>CUSTOMER TYPE</b>	<b>SERVICE DESCRIPTION</b>	<b>CHARGES \$</b>
Residential	1 – 2 Lines	750
Residential	Greater than 2 Lines	1,500
Business	1 – 4 Lines	2,250
Business	Greater than 4 Lines	4,500

**(4) WIRELINE SWITCHED FEATURES – ORDER 2/2017 & ORDER 3/2018**

<b>FEATURES</b>	<b>MONTHLY RECURRING CHARGES</b>	
	<b>RESIDENTIAL (\$)</b>	<b>BUSINESS (\$)</b>
Wake Up Call	340	384
Speed Calling (Long)	360	-
Call Waiting	170	360
3-Way Calling	255	384
Call Forwarding (Fixed)	255	384
Delayed Call Forwarding	255	384
Voicemail	170	384
Caller ID	384	384
Call Forward Universal	255	360
Call Forward Do No Answer (forwarded after "N" rings)	255	360
Call Forward Busy	255	360
Call Forward Simultaneous	255	360
Calling Name Delivery	255	360
Ring Again	255	360
Make Set Busy	255	360
Calling Line Flash (Malicious Trace Prompt)	255	360
Directory Number Hunt	255	360
Cut off on Disconnection	255	360
Subscribers Activated Call Blocking Feature	30	70

**(5) MISCELLANEOUS NON-RECURRING CHARGES – ORDER 2/2017**

<b>SERVICE</b>	<b>CHARGES (\$)</b>
Programme Charge	240
Record Change	170
Observed Line (Per Call Trace)	384
Activate Observed Line (Call Trace)	384
Special Bill, Bill Copy (Charge per Bill)	300

**(6) OPERATOR ASSISTANCE – ORDER 2/2017**

<b>SERVICE</b>	<b>CHARGES (\$)</b>
Station-to-Station Assistance Surcharge (Per Call)	140
Person-to-Person Assistance Surcharge (Per Call)	140
Domestic Directory Assistance	140

**(7) DIRECTORY CHARGES – ORDER 2/2017**

<b>SERVICE</b>	<b>CHARGES (\$)</b>
Non-Published Number (Suppressed)	340
Additional White Pages Listing	340

**(8) INTERNATIONAL OUTBOUND CALL PER MINUTE – ORDER 2/2017**

INTERNATIONAL CALLS ARE BILLED ON A PER SECOND BASIS

Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
1	Afghanistan	240	195
2	Alaska	120	96
3	Albania	145	112
4	Algeria	194	159
5	American Samoa	90	73
6	Andorra	158	132
7	Angola	180	146
8	Anguilla	84	56
9	Antarctica (Australia External Territories)	1,000	1,000
10	Antigua	84	67
11	Argentina	142	121
12	Armenia	158	132
13	Aruba	103	81
14	Ascension Island	326	264
15	Australia	105	83
16	Australia External Territories – other	300	240
17	Australia Satellite Mobile	450	450
18	Austria	129	103
19	Azerbaijan	185	150
20	Bahamas	105	85
21	Bahrain	159	131
22	Bangladesh	165	132
23	Barbados	72	50
24	Belarus	147	125
25	Belgium	126	101
26	Belize	169	134
27	Benin	205	163
28	Bermuda	91	61
Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
29	Bhutan	174	137
30	Bolivia	159	137
31	Bosnia and Herzegovina	158	132
32	Botswana	183	148
33	Brazil	112	88

34	British Virgin Islands	88	74
35	Brunei	197	158
36	Bulgaria	180	147
37	Burkina Faso	221	177
38	Burundi	196	157
39	Cambodia	174	143
40	Cameroon	210	167
41	Canada	90	75
42	Cape Verde Islands	237	189
43	Cayman Islands	85	56
44	Central African Republic	265	212
45	Chad	207	165
46	Chile	132	106
47	China	110	90
48	Colombia	127	103
49	Comoros	231	184
50	Congo	214	172
51	Cook Islands	189	152
52	Costa Rica	126	103
53	Croatia	143	116
54	Cuba	238	202
55	Cyprus	141	114
56	Czech Republic	135	113
57	Dem. Rep. Congo	264	198
58	Denmark	126	100
59	Diego Garcia	290	230
60	Djibouti	218	175
61	Dominica	95	73
62	Dominican Republic	103	87
63	East Timor	307	243
64	Ecuador	135	115
65	Egypt	149	126
66	El Salvador	188	149
67	Equatorial Guinea	177	144
68	Eritrea	203	162
69	Estonia	205	167
70	Ethiopia	277	222
71	Faeroe Islands	158	125
72	Falkland Islands	388	307

Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
73	Fiji	186	150
74	Finland	132	107
75	France	118	98
76	French Guiana	132	106
77	French Polynesia	177	144
78	Gabon	207	165
79	Gambia	223	179
80	Georgia	160	132
81	Germany	113	95
82	Ghana	190	155
83	Gibraltar	146	123
84	Global Mobile 881 – General	900	900
85	Global Mobile 881 – Globalstar	700	700
86	Global Mobile 881 – Iridium	850	850
87	Greece	142	118
88	Greenland	207	165
89	Grenada	87	66
90	Guadeloupe	97	78
91	Guam	131	105
92	Guantanamo Bay	160	130
93	Guatemala	161	130
94	Guinea	225	180
95	Guinea Bissau	256	204
96	Haiti	105	90
97	Hawaii	100	80
98	Honduras	144	118
99	Hong Kong	110	90
100	Hungary	146	123
101	Iceland	139	111
102	India	110	90
103	Indonesia	144	118
104	Inmarsat	1,473	1,473
105	Intl Networks 882 - Emsat	800	800
106	Intl Networks 882 – GNS	700	700
107	Intl Networks 882 – Jasper	975	975
108	Intl Networks 882 - Jersey Telecom	1,250	1,250
109	Intl Networks 882 - Maritime Comm Part	500	500

Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
110	Intl Networks 882 - Next Gen Net	200	200
111	Intl Networks 882 - Next Gen Net II	200	200
112	Intl Networks 882 - Oration Tech Network	750	750
113	Intl Networks 882 - Thuraya	450	450
114	Intl Networks 882 - Unspecified	950	950
115	Intl Networks 883 - Voxbone	775	775
116	Iran	176	143
117	Iraq	179	145
118	Ireland	129	105
119	Israel	116	91
120	Italy	126	102
121	Ivory Coast	237	189
122	Jamaica	86	63
123	Japan	110	90
124	Jordan	168	138
125	Kazakhstan	175	142
126	Kenya	166	135
127	Kiribati	251	201
128	Kuwait	175	143
129	Kyrgyzstan	173	136
130	Laos	206	163
131	Latvia	214	179
132	Lebanon	180	144
133	Lesotho	155	125
134	Liberia	279	222
135	Libya	211	169
136	Liechtenstein	195	158
137	Lithuania	146	116
138	Luxembourg	130	106
139	Macao	167	136
140	Macedonia Rep.	161	139
141	Madagascar	253	202
142	Malawi	175	141
143	Malaysia	135	108
144	Maldives	143	115
145	Mali	241	192
146	Malta	135	114

Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
147	Marshall Islands	253	203
148	Martinique	96	78
149	Mauritania	243	194
150	Mauritius	152	123
151	Mayotte Islands	150	120
152	Mexico	100	82
153	Micronesia	156	132
154	Moldova	148	125
155	Monaco	159	135
156	Mongolia	150	119
157	Montenegro	157	131
158	Montserrat	90	72
159	Morocco	208	166
160	Mozambique	204	163
161	Myanmar (Burma)	232	186
162	Namibia	222	177
163	Nauru	164	128
164	Nepal	209	166
165	Netherlands	122	97
166	Netherland Antilles	105	86
167	New Caledonia	157	130
168	New Zealand	122	99
169	Nicaragua	155	124
170	Niger	207	165
171	Nigeria	138	109
172	Niue Islands	241	194
173	Norfolk Islands	280	220
174	North Korea	266	213
175	Northern Mariana Islands	156	123
176	Norway	123	98
177	Oman	203	162
178	Pakistan	147	119
179	Palau	187	151
180	Palestinian Authority	222	176
181	Panama	141	116
182	Papau New Guinea	264	214
183	Paraguay	135	116



Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
184	Peru	139	119
185	Philippines	152	121
186	Poland	135	110
187	Portugal	128	104
188	Puerto Rico	95	75
189	Qatar	217	172
190	Reunion Islands	184	148
191	Romania	140	114
192	Russia	116	94
193	Rwanda	226	181
194	San Marino	185	151
195	Sao Tome & Principe	341	271
196	Saudi Arabia	198	158
197	Senegal	209	167
198	Serbia/Montenegro	155	130
199	Seychelles	212	170
200	Sierra Leone	268	214
201	Singapore	125	100
202	Slovakia	141	117
203	Slovenia	151	126
204	Solomon Islands	270	214
205	Somalia	260	207
206	South Africa	129	109
207	South Korea	110	90
208	South Sudan	175	150
209	Spain	127	101
210	Sri Lanka	149	121
211	St. Maarten	101	86
212	St. Helena	348	278
213	St. Kitts & Nevis	90	75
214	St. Lucia	89	71
215	St. Pierre/Miquelon	165	131
216	St. Vincent/Grenadines	91	73
217	Sudan	192	155
218	Suriname	78	62
219	Swaziland	182	148
220	Sweden	128	102

Line	Country	PEAK	OFF PEAK
		NEW \$	NEW \$
221	Switzerland	161	139
222	Syria	194	156
223	Taiwan	115	92
224	Tajikistan	188	152
225	Tanzania	224	180
226	Thailand	155	124
227	Togo	242	193
228	Tokelau	302	236
229	Tonga	185	149
230	Trinidad & Tobago	72	50
231	Tunisia	218	174
232	Turkey	139	112
233	Turkmenistan	191	154
234	Turks & Caicos Islands	101	81
235	Tuvalu Islands	270	214
236	Uganda	151	122
237	Ukraine	131	105
238	United Arab Emirates	184	148
239	United Kingdom	95	81
240	Univ Telecom Service	300	300
241	Uruguay	136	112
242	U. S. Virgin Islands	105	84
243	USA (48 Contiguous States)	85	70
244	USA (Directory Assistance)	300	300
245	Uzbekistan	176	143
246	Vanuatu	263	210
247	Venezuela	148	124
248	Vietnam	169	139
249	Wallis & Futuna Isl.	189	152
250	Western Samoa	192	154
251	Yemen	218	172
252	Zambia	176	142
253	Zimbabwe	187	151

**(9) CELLULAR CHARGES – ORDER 1/2007**

CELLULAR CHARGES ARE SET AT:

<b>FLOOR</b>	-	<b>\$7.00 PER MINUTE – BILLED ON A PER SECOND BASIS</b>
<b>CEILING</b>	-	<b>\$32.00 PER MINUTE – BILLED ON A PER SECOND BASIS</b>

More information on these Orders and the Commission’s rationale behind granting these rates can be found under the tab “Archives” at:

<https://www.pucguyana.com/archives/?eeFolder=PUC-Orders%2FGTT&eeListID=1>